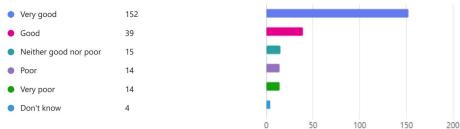
## St Leonard's Practice - Friends & Family Feedback - November 2024





2. OPTIONAL - Please tell us the reason for your answer or suggest one thing we could do to improve our service to patients

Latest Responses

"Basic service expectations were met."

"When I was poorly I saw the nurse she was very empathic and understanding 100... "

"Long waiting time to speak to a dr. Sometimes it has been roughly 1 month wait."

37 respondents (25%) answered appointments for this question.

able to make one appointment

helpful staff contacting the surgery practice long to wait Telephone appointments

reception staff week care appointments

week Telephone appointments

appointment system Dr GP

appointment system Dr GP

appointments and more face times for those appointments