

Christmas Newsletter 2016



St Leonard's Practice

Opening Times

The Practice will be open as usual with the exception of

Monday 26th December - Closed

Tuesday 27th December - Closed

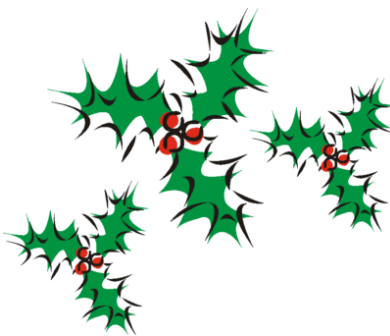
Monday 2nd January - Closed

**DUE TO HIGH DEMAND
ALL PRESCRIPTIONS
WILL TAKE A MINIMUM OF
72 Hours**

**To get your medication for Christmas and
New Year, please ensure you submit your
request by Monday 19th December**

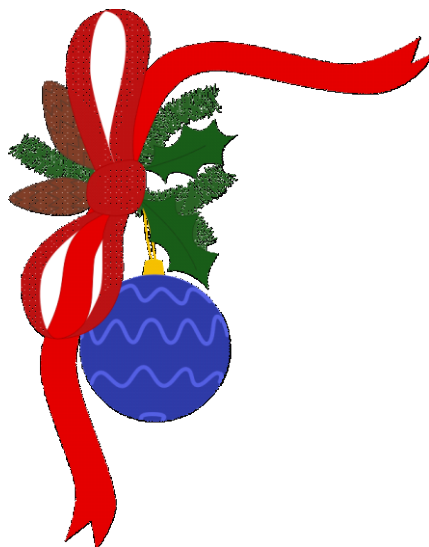
Pharmacy Opening Times 24th - 27th December

Pharmacy	Address	Telephone	Christmas Eve Saturday 24 December	Christmas Day Sunday 25 December	Boxing Day Monday 26 December	Bank Holiday Tuesday 27 December	Minor Ailments	Emergency Supply	Specialist Medicines
Alphington pharmacy	25 Ide Lane, Alphington	01392 434749	Closed	Closed	Closed	Closed	Yes	Yes	No
Boots	Mount Pleasant Health Centre, Mount Pleasant Road	01392 432712	0900-1300	Closed	Closed	Closed	Yes	Yes	No
Boots	70 Cowick Street, St Thomas	01392 251777	0900-1300	Closed	Closed	Closed	Yes	Yes	No
Boots	Unit 1, Exe Bridges Retail Park, Alphington Street	01392 271372	0800-2400	Closed	0700-1800	0800-1800	Yes	Yes	Yes
Boots	250-251 High Street	01392 432244	0800-1900	Closed	0700-1700	0800-1700	Yes	Yes	No
Countess Wear Pharmacy	Glasshouse Medical Centre, Glasshouse Lane, Countess Wear	01392 877000	0900-1200	Closed	Closed	Closed	Yes	Yes	No
Day Lewis	1 Summer Lane, Whipton	01392 467027	0900-1230	Closed	Closed	Closed	Yes	Yes	No
Day Lewis	88b Beacon Lane	01392 494016	Closed	Closed	Closed	Closed	No	No	No
Exwick pharmacy	New Valley Road	01392 221272	Closed	Closed	Closed	Closed	Yes	Yes	No
Jhoots	37 Sidwell Street	01392 273470	0900-1730	1400-1800	Closed	Closed	No	No	No
Lloyds	59 Fore Street, Heavitree	01392 273121	0900-1730	Closed	Closed	Closed	Yes	No	No
Lloyds	71 Magdalen Road	01392 273157	0900-1730	Closed	Closed	Closed	No	No	No
Lloyds	Heavitree Health Centre, South Lawn Terrace, Heavitree	01392 218144	Closed	Closed	Closed	Closed	No	No	No
Lloyds	Sainsburys, 30-32 Guildhall Shopping Centre	01392 273471	0830-1730	Closed	Closed	0900-1800	Yes	Yes	No
Lloyds	Sainsburys, 1 Hill Barton Road, Pinhoe	01392 464209	0700-2200	Closed	1000-1700	0900-1800	Yes	Yes	No
Lloyds	Sainsburys, Alphington Cross Store, Alphington Road	01392 273526	0700-1800	Closed	1000-1700	0900-1800	Yes	Yes	No
Luxtons	67 Cowick Street, St Thomas	01392 274880	Closed	Closed	Closed	Closed	Yes	Yes	No
Pinhoe pharmacy	1a Station Road, Pinhoe	01392 467355	0900-1230	Closed	Closed	Closed	Yes	Yes	No
St Leonards pharmacy	St Leonards Medical Centre, Athelstan Road	01392 422444	0700-2000	1000-1200	Closed	Closed	No	Yes	No
Superdrug	Unit 11, Guildhall Shopping Centre	01392 491272	0830-1730	Closed	1000-1600	0900-1700	Yes	Yes	No
Tesco	Exeter Vale Shopping Centre, Russell Way	0345 6779263	0630-2200	Closed	Closed	0900-1800	Yes	Yes	Yes



Pharmacy Opening Times 31st December - 2nd January

Pharmacy	Address	Telephone	New Year's Eve Saturday 31 December	New Year's Day Sunday 1 January	Bank Holiday Monday 2 January	Minor Ailments	Emergency Supply	Specialist Medicines
Alphington pharmacy	25 Ide Lane, Alphington	01392 434749	Closed	Closed	Closed	Yes	Yes	No
Boots	Mount Pleasant Health Centre, Mount Pleasant Road	01392 432712	0900-1300	Closed	Closed	Yes	Yes	No
Boots	70 Cowick Street, St Thomas	01392 251777	0900-1300	Closed	Closed	Yes	Yes	No
Boots	Unit 1, Exe Bridges Retail Park, Alphington Street	01392 271372	0800-2400	1100-1700	0900-1800	Yes	Yes	Yes
Boots	250-251 High Street	01392 432244	0800-1900	1100-1700	0900-1700	Yes	Yes	No
Countess Wear Pharmacy	Glasshouse Medical Centre, Glasshouse Lane, Countess Wear	01392 877000	0900-1200	Closed	Closed	Yes	Yes	No
Day Lewis	1 Summer Lane, Whipton	01392 467027	0900-1230	Closed	Closed	Yes	Yes	No
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Lloyds	59 Fore Street, Heavitree	01392 273121	0900-1730	Closed	Closed	Yes	No	No
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Well pharmacy	Lidl, Burnt House Lane, Wonford	01392 499751	0900-1300	Closed	Closed	Yes	No	No
Exminster pharmacy	The Limes surgery, Church Stile	01392 833822	Closed	Closed	Closed	Yes	Yes	No
Fore Street pharmacy	3 Fore Street	01392 873581	Closed	Closed	Closed	Yes	Yes	No
Topsham pharmacy	18 Fore Street	01392 873063	0900-1700	Closed	Closed	Yes	Yes	No



PRESCRIPTION LINE CLOSURE

1st January 2017

To increase patient safety and efficient working in practice, patients will **not** be able to order their prescriptions over the telephone from the 1st Jan 2017. The existing prescription order line will cease.

Alternative ways to order a prescription

- Online services – Ask reception for details
- In person
- By post
- Local pharmacy - Speak to your local pharmacist for details

PLEASE ALLOW 72 HOURS FOR ALL PRESCRIPTION REQUESTS



Practice News



We would like to thank patients for seeking alternative parking since the changes we made on the 1st April 2016 to staff parking only, we appreciate your understanding.

There are two disabled parking spaces provided for frail, disabled and infirm patients which will be kept available at all times. It will still be possible to drop off patients at the practice or pharmacy.

There is road side parking in the area, but please be aware of the parking charges that now apply; and allow plenty of time for your appointment(s).

There are two car parks approximately 500 yards from the practice:-

The Triangle Car Park, in Russell Street and Magdalen Road Car Park – charges apply.

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We say farewell to Dr Simon Lex who has finished time with us and welcome back Dr's Louise Bye and Anni Helliwell. We will have another registrar joining us in February 2017.

The Practice has been experiencing a high level of staff sickness in the last few months, and would like to take the opportunity of apologising for any inconvenience our patients may have encountered. We are working on increasing our staff levels again in the New Year.

We would like to wish all our patients a Happy Christmas and a Happy New Year!

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Urgent out-of hours GP care - NHS111

The St Leonard's Practice phone line is open from 8.30am to 1.00pm, and from 2.00pm to 6.00pm, Monday to Friday.

If you have an urgent medical need that cannot wait until your GP surgery reopens please telephone 111 at which point your call will be actioned appropriately.

Urgent GP care is provided by Devon Doctors On Call. Please remember, Devon Doctors is an urgent service for matters that you feel cannot wait until your GP practice is next open. It is not for routine services such as repeat prescriptions, test results, or booking appointments.

More information, including a patient leaflet, can be found on the Devon Doctors website www.devondoctors.co.uk

For urgent, out-of-hours dental care, please dial 01392 823 682

Walk in Centres

Walk in Centres compliment GP and hospital services. They offer flexible and accessible healthcare advice and treatment for minor injuries and illnesses including sprains and strains; broken bones; minor infections; emergency contraception; unexplained rashes and some eye problems.

They are often open at times convenient to you, including evenings and weekends. You do not need an appointment.

Exeter has two Walk in Centres:

Sidwell Street, EX4 6NN

01392 276 892

Monday to Friday: 07.30 - 18.00

Saturday: 08.30 - 18.00

Sunday: 10.30 - 16.00

Royal Devon & Exeter Hospital

Barrack Road, EX2 5DW

01392 406 300

Open every day: 07.00 - 22.00



ST LEONARDS PRACTICE

Visit our Website at

www.stleonardssurgery.co.uk



Find us on:
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