

# Easter Newsletter 2017

## St Leonard's Practice

### Opening Times

Monday 10<sup>th</sup> April 8.15am – 6pm

Tuesday 11<sup>th</sup> April 8.15am – 6pm

Wednesday 12<sup>th</sup> April 08:15am – 6pm  
(closed 1 – 2pm)

Thursday 13<sup>th</sup> April 08.15am – 6pm

Good Friday, Friday 14<sup>th</sup> April CLOSED

Easter Monday, Monday 17<sup>th</sup> April CLOSED

Tuesday 18<sup>th</sup> April 08:15am – 6 pm

The practice will also be closed

Wednesday 22<sup>nd</sup> March 12.30 – 3pm



**DUE TO HIGH DEMAND**

**ALL PRESCRIPTIONS**

**WILL TAKE A MINIMUM OF**

**72 Hours**

**To get your medication for Easter, please  
ensure you submit your request by Monday  
10<sup>th</sup> April**

# PRESCRIPTION LINE CLOSURE

**1<sup>st</sup> January 2017**

To increase patient safety and efficient working in practice, patients are reminded that we are unable to take prescription requests over the telephone.

## *Alternative ways to order a prescription*

- Online services – please ask for details
- In person
- By post
- Local pharmacy - Speak to your preferred pharmacy for details

***PLEASE ALLOW 72 HOURS FOR ALL  
PRESCRIPTION REQUESTS***



**Urgent out-of hours GP care - NHS111**

# **IMPORTANT PATIENT NOTICE**

**THE PRACTICE WILL BE  
CLOSED FOR AN EXTENDED ALL  
STAFF MEETING ON**

**WEDNESDAY 22<sup>ND</sup> MARCH**

**BETWEEN**

**12.30PM AND 3.15PM**

**FOR STAFF TRAINING**

*WE APOLOGISE FOR ANY INCONVENIENCE CAUSED.*

The St Leonard's Practice phone line is open from 8.30am to 1.00pm and from 2.00pm to 6.00pm, Monday to Friday.

If you have an urgent medical need that cannot wait until your GP surgery reopens please telephone 111 at which point your call will be actioned appropriately.

Urgent GP care is provided by Devon Doctors on Call. Please remember, Devon Doctors is an urgent service for matters that you feel cannot wait until your GP practice is next open. It is not for routine services such as repeat prescriptions, test results, or booking appointments.

More information, including a patient leaflet, can be found on the Devon Doctors website **[www.devondoctors.co.uk](http://www.devondoctors.co.uk)**

For urgent, out-of-hours dental care, please dial 01392 823 682

### **Walk in Centre's**

Walk in Centre's compliment GP and hospital services. They offer flexible and accessible healthcare advice and treatment for minor injuries and illnesses including sprains and strains; broken bones; minor infections; emergency contraception; unexplained rashes and some eye problems.

They are often open at times convenient to you, including evenings and weekends. You do not need an appointment.

Exeter has two Walk in Centre's:

**Sidwell Street, EX4 6NN**

**01392 276 892**

Monday to Friday: 07.30 - 18.00

Saturday: 08.30 - 18.00

Sunday: 10.30 - 16.00

**Royal Devon & Exeter Hospital**

**Barrack Road, EX2 5DW**

**01392 406 300**

Open every day: 07.00 - 22.00

# SLEEP- and How to Improve It



An opportunity to discover more about sleep,  
why we often don't sleep well, and how we can  
improve our sleep pattern

Speakers:

Stephanie Romiszewski, Sleep Physiologist,

Dr Niall MacLeod GP

Helen Kingdon, Breathing Relaxation



Please join us at  
The St Leonards  
Practice, Athelstan Rd  
on Saturday 25<sup>th</sup> March  
10.30-12 noon

A joint Patient Participation Group (PPG) event for all patients  
of Barnfield Hill Surgery,

For further information please contact

Email: [D-CCG.StLeonardsVirtualPPG@nhs.net](mailto:D-CCG.StLeonardsVirtualPPG@nhs.net)



# Practice News



We would like to remind patients to seek alternative on street parking when visiting the practice following the changes we made on the 1<sup>st</sup> April 2016. There are two disabled parking spaces provided for frail, disabled and infirm patients which will be kept available at all times. It will still be possible to drop off patients at the practice or pharmacy.

There is road side parking in the area, but please be aware of the parking charges that now apply; and allow plenty of time for your appointment(s).

There are two car parks approximately 500 yards from the practice:-

The Triangle Car Park, in Russell Street and Magdalen Road Car Park – charges apply.

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We have said a sad farewell to Dr Louise Bye who has finished her time with us and welcome Dr Anna Turner who joined us in February. Dr Anni Helliwell will be going on maternity leave in May.

The Practice continues to experience a high level of staff sickness over the last few months, and would like to take the opportunity of apologising for any inconvenience our patients may have encountered.

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Visit our Website at  
[www.stleonardsurgery.co.uk](http://www.stleonardsurgery.co.uk)

 Find us on:  
**facebook®**

<https://www.facebook.com/Stleonardspracticeexeter>