

## Feedback - Friends and Family Test Comments received during June 2015

<p>Jun-15</p>	<p>I think this practice is fantastic. Mostly the time-keeping is okay but on many occasions, my appointments have been late by more than 15 minutes. I Appreciate you're all working hard - this is only a minor complaint.</p> <p>All the doctors and staff I have met at this practice have been found to be kind, efficient and very compassionate. Please do not change. Just a chance to ask what treatments involve without being rushed and not to be severley penalised for slightly late where it couldn't be helped. Thank you.</p> <p>Everything is good about this practice, except the reception area. There is too much echo and doesn't allow for privecy.</p> <p>Very helpful - Pip Hayes.</p> <p>Dr Phil Evans is superb, how lucky he is my G.P., so many thank yous. Can't think of anything!! Dr Dixan was very helpful and accomidating. Nurce Dawn is very good.</p> <p>Nothing because I think it is already very good.</p> <p>Have always been very impressed with the services provided by this practice.</p> <p>The only criticism I have is the challenge of trying to set an appointment. I do not attend regulary but the last few times I have tried to book I have been told that I will have to wait a week to get an appointment.</p> <p>Dr Bethune is very good.</p> <p>Very happy with the practice.</p>
	<p>I've had exceptionally good and efficient care always - many thanks! Opening on a Saturday.</p> <p>There is a lack of information as to changes with doctors and have felt I haven't got a doctor now, on my last visit I was told by the doctor I saw "there wasn't much time for anything more".</p> <p>Recently I requested an emergency appointment. The receptionist who took my call was very helpful and friendly. The medical student and Dr Bye were lovely. Thank you.</p> <p>I find my treatment here very good. Dr.P. Hayes always listens and is very caring.</p> <p>Excellent care from GP and nurse to remove and replace IUD - done with sencitivity and confidence.</p> <p>I like Pip Hayes' system of appointments and have found this very helpful recently. Liz Vizard.</p>